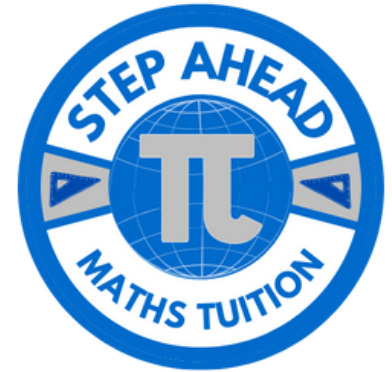


# Terms & Conditions

## 2025-2026



### Contact



[craig@stepaheadmathstuition.co.uk](mailto:craig@stepaheadmathstuition.co.uk)



[www.instagram.com/step\\_ahead\\_maths\\_tuition/](https://www.instagram.com/step_ahead_maths_tuition/)



### Acceptance of Terms

By sending your child to their first session, it will be deemed that you accept these terms and conditions.

## Pricing and Payments

All lessons are conducted online via **Google Meet** in small groups.

### **Trial Session:**

A one-off trial session is available for new students, priced at **£25**. Payment must be received at least 48 hours prior to the session.

### **Monthly Tuition:**

Ongoing tuition is provided on a monthly subscription basis at a flat rate of **£75 per month**. This fee secures your child's place in their weekly term-time session and remains the same regardless of whether a month has 3, 4, or 5 lessons.

### **Payment Method & Schedule:**

All monthly payments are collected automatically in advance via **GoCardless Direct Debit**. Payment is taken on or around the **1st of each month**. For your records, an informational invoice will be emailed to you around the 25th of the preceding month.

### **Failed Payments:**

Should a Direct Debit payment fail, an administration fee of £20 may be applied to your account. The student will not be permitted to attend further sessions until the outstanding balance is settled

## Holidays & Cancellations

### Holidays:

Tuition sessions run during **term time only**. A full list of term dates is provided separately. ***Sessions still run on bank holidays unless they fall within a scheduled holiday period.*** As the monthly fee secures your child's place, payment is still required if you cannot make a session due to other commitments or different holiday dates.

### Refunds:

Refunds cannot be given where a tutee misses a session. If a student misses a group session, a recording and any materials from that session will be provided.

### Tutor Cancellations:

In the unlikely event I should have to cancel a lesson (e.g., due to illness), I will give as much notice as possible and offer an alternative session or a refund.

### Your Cancellation Policy:

You may cancel your child's tuition at any time. As a courtesy, **2 weeks' notice** is requested.

## Student Progress

I am committed to promoting academic progress, confidence, and a positive, resilient mindset in all my students. Lessons will be tailored to individual learning needs. However, as with any educator, I cannot guarantee grades as there are too many variables, such as student illness, stress, and exam nerves.

# Obligations

## Step Ahead Maths Tuition:

- Is suitably qualified and experienced to teach and tutor Mathematics.
- Agrees to do all the preparation prior to the sessions and to structure lessons to optimise time to the benefit of the student.
- Agrees to keep written names and faces of pictures confidential, in the case of using lesson materials/examples and feedback for marketing purposes on his social media.
- Shall at no time be required to or obliged to execute homework assignments on behalf of the student.
- 

## The Student (Your Child) and Parents:

- Agrees to provide me with a topic teaching timeline from their school, if possible. This is so I can tailor the sessions to their needs.
- Agrees to fully participate in sessions, to the best of their ability. Including the use of a microphone AND a webcam (unless otherwise agreed).
- The Student agrees that tasks, exercises or homework form an integral part of tutoring and undertakes to complete such work.
- The Student will have all the necessary booklets, folders and any other relevant materials printed and ready prior to the lesson starting, to ensure a prompt start.

## Acceptance of Terms and Conditions

- By sending your child to their first session it will be deemed that you accept these terms and conditions.

## **Step Ahead Maths Tuition:** Term Dates September 2025– July 2026

### **AUTUMN TERM 2025:**

**Groups run from:** Monday 1st September – Friday 24th October

*(Half term holiday: Monday 27th October – Friday 31st October)*

**Groups run from:** Monday 3rd November – Friday 19th December

*(Christmas holidays: Saturday 20th Dec – Sunday 4th Jan 2026)*

### **SPRING TERM 2026:**

**Groups run from:** Monday 5th January – Friday 13th February

*(Half term holiday: Monday 16th February – Friday 20th February)*

**Groups run from:** Monday 23rd February – Friday 27th March

*(Easter holidays: Monday 30th March – Friday 10th April)*

### **SUMMER TERM 2026:**

**Groups run from:** Monday 13th April – Friday 22nd May

*(Half term holiday: Monday 25th May – Friday 29th May)*

**Groups run from:** Monday 1st June – Friday 17th July

*(Summer holidays: Monday 20th July – Monday 31st August)*

\*During these holiday dates stated above, all normal weekly group sessions will pause.